

March 5 – Shelter Management
9:00 am – 10:45 am

Managing Up

Your relationship with your manager is important to your success. This interactive session will help you learn the keys to managing up. You will consider how your attitude impacts others and the work environment. You will learn how to clarify and confirm expectations and how to ask for and respond positively to feedback. Finally, you will create a personal action plan to more effectively manage up.

Susan Gerke

Ms. Gerke is the president of Gerke Consulting & Development, helping people work better, together. She has been in business since 1998 following 21 years working for IBM. Ms. Gerke's focus since 1989 has been in designing, customizing and implementing leadership and teamwork programs that meet the needs of executives, managers, and employees in a wide number of companies and industries. She co-developed the GO Team learning curriculum and has co-authored three books.