

March 5 – Field Services

11:15 pm – 1:00 pm

Establishing an ACO Field Training Program

All agencies need a strong ACO Field Training Program. Unfortunately, many agencies have no formal training program and the result is that Animal Control Officers are put in the field without the skills needed to perform their jobs. In this informative and highly interactive workshop, attendees are taken through a menu-driven approach to design their own training program and leave with a training template they have personally designed based on their individual agency needs!

Lieutenant Harold Holmes

Lt. Holmes is a retired chief of police of a small town in Siskiyou County. Many years as a police canine handler inspired him to become an animal control officer. After three years in the Dangerous Dog Task Force, Lt. Holmes is now the training coordinator and hearing officer for the County of San Diego Department of Animal Services. A County Bar Association member, he graduated at the top of his law school class in 2011.

Dorothy Phillips

Ms. Phillips is a Staff Development Specialist with the County of Los Angeles Department of Animal Care and Control. She has been in the training and development field for over 20 years and has extensive experience in needs analysis, instructional design and curriculum development, human resources, and organizational development. Ms. Phillips holds a masters degree in Human Resources and Organizational Behavior and is an adjunct professor, teaching at various universities in Southern California.